



SERVICE PROVIDER

Unity EdgeConnect^{SP} SD-WAN Family

Unity EdgeConnect^{SP} Hardware Platforms

	EdgeConnect US	EdgeConnect XS	EdgeConnect S	EdgeConnect M*	EdgeConnect L	EdgeConnect XL
Part Identifier	EC-US	ECXS	EC-S	EC-M*	EC-L	EC-XL
Typical Deployment	Small Branch/ Home Office	Small Branch	Large Branch	Head Office Small Hub	Data Center Large Hub	Data Center Large Hub
Typical WAN Bandwidth	1-100 Mbps	2 - 200 Mbps	10 - 1000 Mbps	50 - 2000 Mbps	1 - 5 Gbps	2 - 10 Gbps
Simultaneous Connections	256,000	256,000	256,000	2,000,000	2,000,000	2,000,000
Recommend Boost up to	25 Mbps	50 Mbps	200 Mbps	500 Mbps	1 Gbps	5 Gbps
Redundancy / FRUs	No	No	No	Power and SSD	Power and SSD	Power and SSD
Datapath Interfaces	3 x RJ45 10/100/1000	4 x RJ45 10/100/1000	6 x RJ45 2 x 1/10G Fiber Option	4 x RJ45 2 x 1/10G Fiber or 2 x SFP+ Transceivers	4 x RJ45 2 x 1/10G Fiber	4 x 1/10G Fiber

*EC-M is available in two models with the following connectivity distinctions:

- EC-M-B (Bypass) – 4 x RJ45 plus 2 x 1/10G fiber; Fail-to-Glass
- EC-M-P (Pluggable) – 4 x RJ45 plus 2 x SFP+ transceiver cages. Transceivers available: EC-SFP-SR (up to 300m over multi-mode fiber) and EC-SFP-LR (up to 10Km over single mode fiber)

Unity EdgeConnect Technical Support

Term	Support is included as part of the EdgeConnect Base subscription license
Web-based Support Portal	Unlimited access 24 / 7 / 365 includes software downloads, technical documentation, and online knowledge base
Software Updates	Major and minor features releases; maintenance releases
Technical Support	24 / 7 / 365 Phone / E-mail / Web (Global Technical Assistance Centers — TAC)
Response Time	30 min for P1-Critical
Extended Warranty	Customers have the option of purchasing extended hardware maintenance for their appliances that extends the Advanced Replacement service (value-added service). Advanced replacement hardware ships the same business day if submitted and verified by 12:00PM local time of the supporting depot.

Flexible Deployment Models

- > Unity EdgeConnect™ Virtual (EC-V) – Download and install EdgeConnect from anywhere in the world. The software runs on all common hypervisors, including VMware ESXi, Microsoft Hyper-V, Citrix XenServer, and KVM. Silver Peak customers who have an IaaS presence in AWS, Microsoft Azure or Oracle Cloud Infrastructure can deploy EdgeConnect within their hosted cloud environment.
- > Unity EdgeConnect Physical (EC) – For enterprises that are not virtualized in the branch, choose one of six EdgeConnect hardware appliance models for plug-and-play deployment.

Unity EdgeConnect Subscription Licensing

Silver Peak offers a Metered Licensing (ML) model. It provides service providers with a flexible pay-as-you-go licensing model that is based on how much bandwidth is consumed per appliance for each month, based on provisioned aggregate WAN bandwidth, and viewed in arrears. Unity Boost™ is an optional performance pack that may be ordered and deployed flexibly to sites that require application acceleration. Boost is \$5 per-Mbps, per-month, offered in 100Mbps blocks.



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