About Silver Peak Training

Silver Peak offers a range of instructor-led and self-paced online training designed to enable customers to maximize the return on their Silver Peak investments. All training is provided free of charge.

All Instructor-led courses can be attended remotely via web conferencing tools like WebEx or Skype for Business (depending on the class), or in-person at Silver Peak headquarters.

- Instructor-led courses are currently delivered in US, EMEA and APAC time zones. See the schedule at https://www.silver-peak.com/support/training.
- All hands-on labs are available to both remote and in-person students via our cloud-based facilities accessed over the internet.
- Instructor-led courses are also available in self-paced online versions, and include the same lecture materials delivered in class, and many include the same hands-on labs. All instructor-led training is free.

Silver Peak self-paced online training courses cover a variety of subjects, and more are added all the time. See the catalog in the LMS (Learning Management System). For more information see the instructions for how to access training below. All self-paced training is free.

Silver Peak does not currently offer for-profit billable instructor-led training delivered at customer sites. Links to contact third-party companies that offer onsite training (for a fee) using Certified Silver Peak Instructors (CSIs) can be found on our our training page at https://www.silver-peak.com/support/training.

Descriptions of some of the most popular courses can be found later in this document.
How to Access Training:

Customers

- If you are a Silver Peak end customer, you can access the training site at: https://training.silver-peak.com and if you have an account, login and browse the catalog. (Note, as it mentions on the login screen, this account is different than your Silver Peak support account.)
- If you’re a customer and you don’t yet have an account on the Learning Management System (LMS):
  - Click on ‘Start Browsing’ under the Catalog on the right.
  - Click to enroll in a course and you will be prompted to create and account during the checkout process.

Partners

- Silver Peak Partners that wish to enroll in training classes should access training through the Silver Peak partner portal at https://partners.silver-peak.com/PartnerLogin.
- If you don’t already have a partner portal account, you can request one by clicking on the request access link.
- Partners accessing the LMS through the partner portal have access to additional partner specific material that is not available to users with self-created accounts.
- **Note:** Accessing training from the Partner Portal currently requires you to allow pop-ups from silver-peak.com

General Technical Certifications and Instructor-Led Training

This is a partial list of available training in the course catalog on the Silver Peak training site. The following courses are available to all audiences.

Deploying SD-WAN Technologies (DST) Training

*DST is offered as instructor-led or a self-paced online course with hands on labs*

- The Deploying SD-WAN Technologies (DST) instructor led course is packed with 13 hands-on labs over a two-day period. Each student will install and configure a Silver Peak SD-WAN using Unity Orchestrator™ management software and Unity EdgeConnect™ appliances in their own individual lab network. Orchestrator and EdgeConnect appliances in their own individual lab network.
- All students completing DST will qualify to take the Silver Peak SD-WAN Professional (SPSP) exam.
Advanced SD-WAN Deployments (ASD) Training

ASD is offered as instructor-led or a self-paced online course

- The Advanced SD-WAN Deployments (ASD) training consists two days of lecture and hands-on lab exercises with the Silver Peak Unity Orchestrator management software and EdgeConnect appliances. Hands-on lab exercises are specifically designed to give you experience with the implementation of advanced deployments, including out of path implementations using BGP, WCCP, PBR, VRRP, Silver Peak HA, and support and troubleshooting of the EdgeConnect SD-WAN edge platform. The course also includes a deeper examination of traffic flow and interface behavior.
- Students attending this course should have already completed the DST course.
- All students completing ASD qualify to take the Silver Peak SD-WAN eXpert (SPSX) exam.

Designing SD-WAN Networks (DSN) Training

DSN is offered as instructor-led or a self-paced online course

- The Designing SD-WAN Networks (DSN) course is for anyone who plans to design, build, and/or size Silver Peak deployments. This course teaches Silver Peak SD-WAN network designers proper design techniques, reference architectures and best practices. Using lecture, discussion, group exercises and labs you’ll gain a better understanding of overlay design, traffic shaping, matching appliances and licensing to network requirements including deployment planning.
- Students attending this course should have already completed the DST course, but it is not it is not a prerequisite.

Additional Silver Peak Self-Paced Training and Certification

Silver Peak has additional self-paced training courses available. A partial listing of current offerings includes:

- Deploying an EdgeConnect Appliance in AWS, or Microsoft Azure
- Using Silver Peak REST APIs
- Deploying OSPF
- Zone-based firewall
- Spoke to spoke routing and admin distance

...and more available in the catalog

Sales and Technical Sales Training and Certification

Silver Peak offers the following self-paced online training and certifications targeted at sales and technical sales personnel at Silver Peak partners. These online, self-paced courses are intended to provide a foundational knowledge of Silver Peak products and technologies for sales professionals. These courses are available only to Silver Peak partners.

Silver Peak Sales Professional SD-WAN (SSP-SD-WAN)

The SSP-SD-WAN training and certification program is targeted at Silver Peak partner sales personnel. It focuses on Silver Peak SD-WAN technology and products, SD-WAN fundamentals, and provides guidance for identifying and qualifying new SDWAN opportunities.
Path Control functionality (DPC).

## Quick Reference for Popular Courses

<table>
<thead>
<tr>
<th>Course</th>
<th>Format</th>
<th>Target Audience</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>SSP-SD-WAN</td>
<td>Online self-paced</td>
<td>X X</td>
<td>Sales certification training and exam. Required for partners.</td>
</tr>
<tr>
<td>STSP-SD-WAN</td>
<td>Online self-paced</td>
<td>X</td>
<td>Technical sales certification. Required for partner SEs.</td>
</tr>
<tr>
<td>DST</td>
<td>Instructor-led or Online Self-paced</td>
<td>X X</td>
<td>Focused on basic SDWAN deployments and troubleshooting. Essential for SEs doing POCs. SPSP* Certification test offered. Required for partner SEs doing POC/Deployment</td>
</tr>
<tr>
<td>ASD</td>
<td>Instructor-led or Online Self-paced</td>
<td>X X</td>
<td>Focused more complex deployments with BGP, OSPF, PBR and VRRP, including those needing traffic redirection. Also explores traffic flow and interface behavior in more depth. Prerequisite: DST SPSX** certification test offered.</td>
</tr>
<tr>
<td>DSN</td>
<td>Instructor-led</td>
<td>X X</td>
<td>Prerequisite: DST strongly suggested but not required</td>
</tr>
</tbody>
</table>

*SPSP = Silver Peak SDWAN Professional certification

**SPSX = Silver Peak SDWAN eXpert certification