



Training

About Silver Peak Training

Silver Peak offers a range of instructor-led and self-paced online training designed to enable customers to maximize the return on their Silver Peak investments. **All training is provided free of charge.**

All **Instructor-led courses** can be attended remotely via web conferencing tools such as Zoom, or in-person at Silver Peak headquarters.

- **Covid19 Note: For the time being, all instructor led training is remote only.**
- Instructor-led courses are currently delivered in US, EMEA and APAC time zones. See the schedule at <https://www.silver-peak.com/support/training>.
- All hands-on labs are available to both remote and in-person students via our cloud-based facilities accessed over the internet.
- Instructor-led courses are also available in self-paced online versions, and include the same lecture materials delivered in class, and many include the same hands-on labs. **All instructor-led training is free.**

Silver Peak **self-paced online training courses** cover a variety of subjects, and more are added all the time. See the catalog in the LMS (Learning Management System). For more information see the instructions for how to access training below. **All self-paced training is free.**

Silver Peak does not currently offer for-profit billable instructor-led training delivered at customer sites. Links to contact third-party companies that offer onsite training (for a fee) using Certified Silver Peak Instructors (CSIs) can be found on our training page at <https://www.silver-peak.com/support/training>.

Descriptions of some of the most popular courses can be found later in this document.



How to Access Training:

Customers

- If you are a Silver Peak end customer, you can access the training site at: <https://training.silver-peak.com> and if you have an account, login and browse the catalog. (Note, as it mentions on the login screen, this account is different than your Silver Peak support account.)
- If you're a customer and you don't yet have an account on the Learning Management System (LMS):
 - Click on 'Start Browsing' under the Catalog on the right.
 - Click to enroll in a course and you will be prompted to create an account during the checkout process.

Partners

- Silver Peak Partners that wish to enroll in training classes should access training through the Silver Peak partner portal at <https://partners.silver-peak.com/PartnerLogin>.
- If you don't already have a partner portal account, you can request one by clicking on the request access link.
- Partners accessing the LMS through the partner portal have access to additional partner specific material that is not available to users with self-created accounts.
- **Note:** *Accessing training from the Partner Portal currently requires you to allow pop-ups from silver-peak.com*

General Technical Certifications and Instructor-Led Training

This is a partial list of available training in the course catalog on the Silver Peak training site. The following courses are available to all audiences.

202 – Deploying SD-WAN Technologies (DST) Training

DST is offered as instructor-led or a self-paced online course with hands on labs

- The Deploying SD-WAN Technologies (DST) instructor led course is packed with 13 hands-on labs over a two-day period. Each student will install and configure a Silver Peak SD-WAN using Unity Orchestrator™ management software and Unity EdgeConnect™ appliances in their own individual lab network. Orchestrator and EdgeConnect appliances in their own individual lab network.
- All students completing DST will qualify to take the Silver Peak SD-WAN Professional (SPSP) exam.

221 – Advanced SD-WAN Deployments (ASD) Training

ASD is offered as instructor-led or a self-paced online course

- The Advanced SD-WAN Deployments (ASD) training consists two days of lecture and hands-on lab exercises with the Silver Peak Unity Orchestrator management software and EdgeConnect appliances. Hands-on lab exercises are specifically designed to give you experience with the implementation of advanced deployments, including out of path implementations using BGP, WCCP, PBR, VRRP, Silver Peak HA, and support and troubleshooting of the EdgeConnect SD-WAN edge platform. The course also includes a deeper examination of traffic flow and interface behavior.
- Students attending this course should have already completed the DST course.
- All students completing ASD qualify to take the Silver Peak SD-WAN eXpert (SPSX) exam.

225 – Troubleshooting SD-WAN Networks (TSN) Training

TSN is offered as instructor-led or a self-paced online course

- Troubleshooting SD-WAN Networks (TSN) training is aimed at individuals who wish to attain an in-depth understanding of how to troubleshoot and manage Silver Peak EdgeConnect appliances in a variety of network environments. TSN training consists of two days of lecture and hands-on lab exercises with Silver Peak's EdgeConnect Appliances and Orchestrator. Lab exercises are specifically designed to give hands-on experience troubleshooting a variety of the most common issues found in SD-WAN networks.
- Students attending this course should have already completed the 202-DST and 221-ASD courses.

230 – Designing SD-WAN Networks (DSN) Training

DSN is offered as instructor-led or a self-paced online course

- The Designing SD-WAN Networks (DSN) course is for anyone who plans to design, build, and/or size Silver Peak deployments. This course teaches Silver Peak SD-WAN network designers proper design techniques, reference architectures and best practices. Using lecture, discussion, group exercises and labs you'll gain a better understanding of overlay design, traffic shaping, matching appliances and licensing to network requirements including deployment planning.
- Students attending this course should have already completed the 202-DST course, but it is not a prerequisite.

Additional Silver Peak Self-Paced Training and Certification

Silver Peak has additional self-paced training courses available. A partial listing of current offerings includes:

- 241b - Managing SD-WAN Networks (MSN) [Self-Paced] {1 day}
- 302 - Deploying OSPF [self-paced] {4 hours}
- 304 - Zone Based Firewall (lab based on 8.5.1/8.1.9) [self-paced] {3 hours}
- 309 - Route Maps [self-paced] {2.5 hours}
- 321 - The New Business Intent Overlay UI and Regional Routing - (Dec 2019) [self-paced] {1 hour}
- 322 - Using Silver Peak REST APIs [self-paced] {1 hour}

...and more available in the catalog

Sales and Technical Sales Training and Certification

Silver Peak offers the following self-paced online training and certifications targeted at sales and technical sales personnel at Silver Peak partners. These online, self-paced courses are intended to provide a foundational knowledge of Silver Peak products and technologies for sales professionals. These courses are available only to Silver Peak partners.

101 – Silver Peak Sales Professional (SSP-SDWAN) Certification Training

The SSP-SDWAN training and certification program is targeted at Silver Peak partner sales personnel. It focuses on Silver Peak SD-WAN technology and products, SD-WAN fundamentals, and provides guidance for identifying and qualifying new SD-WAN opportunities. {1 hour}

121 – Silver Peak Sales eXpert SD-WAN (SSX-SDWAN) Certification Training

The SSX-SDWAN training and certification program is targeted at Silver Peak partner sales personnel and technical sellers. It takes a deeper dive into what Silver Peak does and how to differentiate Silver Peak to both the technical and economic buyer. {1 hour}

141 – Silver Peak Technical Sales Professional (STSP-SDWAN) Certification Training

The STSP-SD-WAN training and certification program is targeted at Silver Peak partner technical sales personnel. The course covers Silver Peak SD-WAN technology, EdgeConnect appliances, and the Orchestrator management software. In addition to learning about the products, students have access to self-paced, guided labs to learn how to install, configure and deploy EdgeConnect appliances using Unity Orchestrator, as well as configure and test Dynamic Path Control functionality (DPC). {1 hour}

See the Quick Reference Chart on the next page.

Quick Reference for Popular Courses

Course	Format	Target Audience				Note
		Sales	Technical Sales/SE	Deployment Partner	Customer or Support	
SSP-SD-WAN	Online self-paced	X	X	X		Sales certification training and exam. <i>Required for partners.</i>
SSX-SD-WAN	Online self-paced	X	X	X		Sales certification training and exam. <i>Required for partners</i>
STSP-SD-WAN	Online self-paced		X	X		Technical sales certification. <i>Required for partner SEs.</i>
DST	Instructor-led or online self-paced		X	X	X	Focused on basic SDWAN deployments and troubleshooting. Essential for SEs doing POCs. SPSP* Certification test offered.
						<i>Required for partner SEs doing POC/Deployment</i>
ASD	Instructor-led or online Self-paced		X	X	X	Focused more complex deployments with BGP, OSPF, PBR and VRRP, including those needing traffic redirection. Also explores traffic flow and interface behavior in more depth. Prerequisite: DST SPSX** certification test offered.
DSN	Instructor-led or online self-paced		X	X	X	Prerequisite: DST strongly suggested but not required.
TSN	Instructor-led			X	X	Prerequisite: DST and ASD

DST = Deploying Silver Peak Technologies
ASD = Advanced SDWAN Technologies
DSN = Designing SDWAN Networks

TSN = Troubleshooting SDWAN Networks
SPSP = Silver Peak SDWAN Professional
SPSX = Silver Peak SDWAN eXpert



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