How to Downgrade an Appliance

Whenever you want to add an appliance with software that is more recent than the network’s, you need to downgrade the appliance to match the network’s software, as follows:

CAUTION Because this procedure resets all configurations — including mgmt0’s IP settings — you may lose connectivity to the appliance. Before you begin, please ensure that you have access to the appliance console or mgmt1 interface. If DHCP is used to obtain mgmt0’s IP and that IP address is reserved for this appliance, no further action is required.

1 Using Appliance Manager’s Maintenance - Software Upgrade page, click Install to install the version of software that matches the network’s version.
   - Do not set the next boot partition.
   - Do not reboot.

2 Using a console to access the Command Line Interface for the appliance, log in as admin and enter the following commands at the prompt:
   SilverPeak > enable
   SilverPeak # config
   SilverPeak (config) #reboot empty-db next

   The appliance reboots with the version you installed, and the factory default database.